



Mark Forster

I am taking this opportunity to pass on my appreciation to you and your team at the Fox & Ferret (The Palms).

I have been a frequent patron there during the past 4-5 years and have always had nothing but first class service whether it be with our work functions, meals, or purely a few drinks with friends and family.

Last Saturday night I had the opportunity to reserve an upstairs table to enjoy a few drinks with my wife and watch North Harbour sneak a victory over our valiant Canterbury Crusaders, during this time I was exultant to observe Tom Cairns and his staff deliver nothing short of exceptional service to each and every person that walked through the door.

I travel a lot with my job and frequent various bars, cafes and restaurants throughout New Zealand from week to week and find it exasperating at the poor levels of simple common courtesy and find it so refreshing to always be welcomed back into my local 'Fox & Ferret'.

So, please accept this as recognition of a fantastic team running an incomparable Ale House at the Palms.

Yours Faithfully,

Mark Forster